

The route through

Initial assessment and triage

Appropriate support

Full assessment and statutory support

What we consider

- Well-being
- Prevention
- Information and advice
- Appropriate services
- Eligibility
- Assessment
- Care and support or support plans

Eligibility

- Carrying out any caring responsibilities for a child
- Providing care to other persons for whom the carer provides care
- Maintaining a suitable home environment
- Managing and maintaining nutrition
- Developing and maintaining family or other personal relationships
- Engaging in work, training, education or volunteering
- Making use of necessary facilities or services in the local community
- Engaging in recreational activities

Eligibility cont...

- The carer must be:
- Unable to achieve one of these without assistance; or be
- Able to achieve but only with pain, distress, anxiety; or be
- Able to achieve but in so doing endanger or likely to endanger health of carer and/or cared for

Referral duty staff



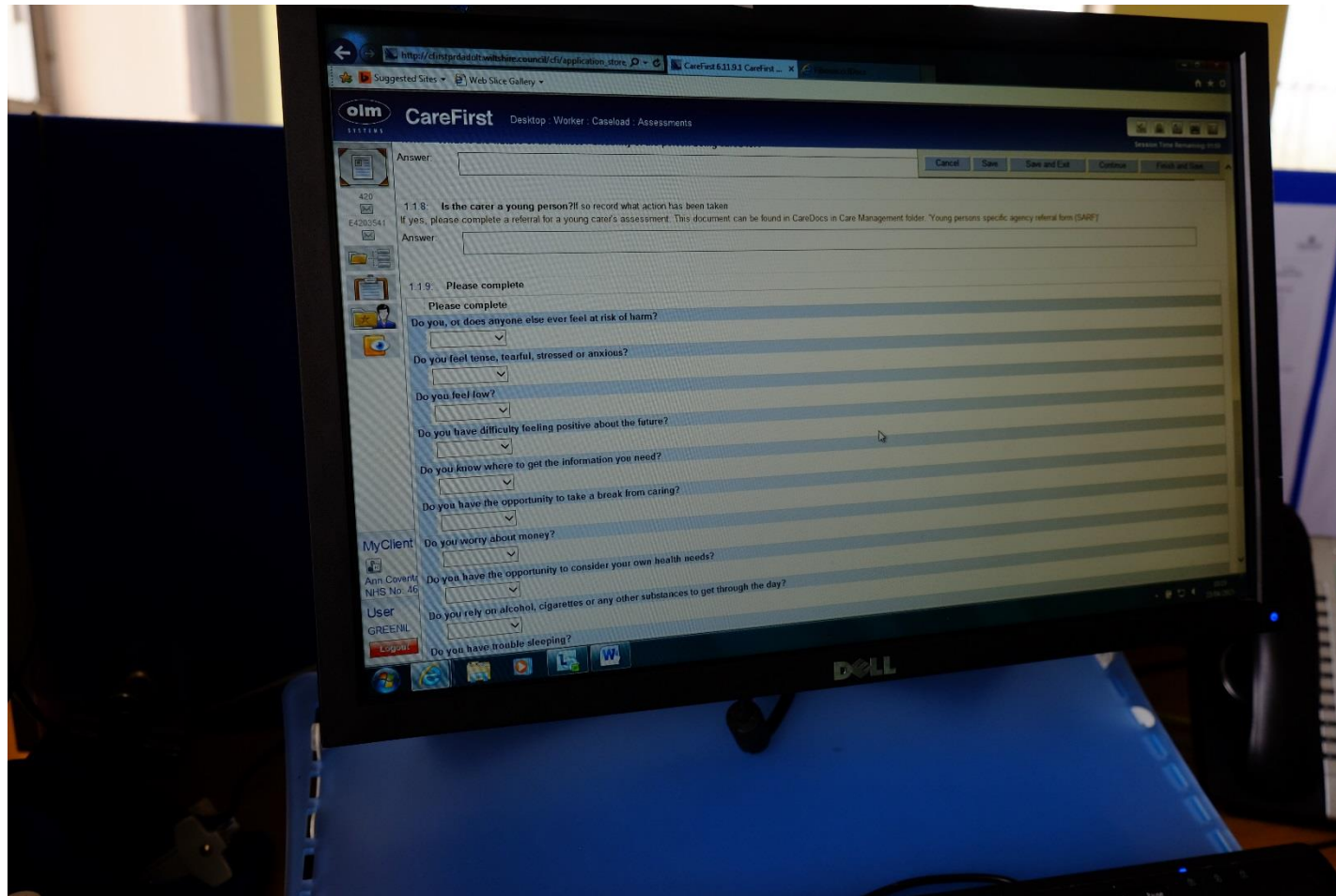
Support, advice, info



Group support



Comprehensive



Looking ahead

- On average 88 referrals per week into CSW
- Better partnership working with other agencies
- Ensuring quality services in time - bound manner
- Ensuring that we review all elements of our work
- Adaptable and flexible in current climate

Questions